



AIRPORT, SEAPORT & LONG DISTANCE CORPORATE CHAUFFEUR SERVICE



EXPERIENCE OUR WORLD OF
EXCEPTIONAL CUSTOMER SERVICE



COME ON A JOURNEY WITH US

WELCOME TO OUR WORLD OF EXCEPTIONAL CUSTOMER SERVICE



Club Class Chauffeurs provides a door-to-door long distance transfer service in top specification, showroom condition vehicles. Our 50, fully employed, professional chauffeurs are supported by our team of efficient administrators, based at our offices in Sussex, Gloucestershire & Leicestershire.

Our drivers complete over 100,000 journeys a year, working with a vast range of corporate clients from large blue chip companies to SMEs throughout the UK – driving business executives to and from their destinations at competitive rates.

Club Class Chauffeurs is an Investors in People Gold accredited organisation, as well as being a certified Quality Assurance centre.

OUR FLEET

Club Class Chauffeurs' fleet has been carefully selected to ensure safety and comfort. The fleet, from saloons and estates, four wheel drive and Multi Person Vehicles, offers our clients a range of options – ensuring you have the most appropriate vehicle to suit your journey requirements.



VOLVO S80



VOLVO V70



BMW 520D M SPORT



MERCEDES E CLASS



JAGUAR XJ L



GALAXY TITANIUM X 163 POWERSHIFT



MERCEDES VIANO



VW CARAVELLE



FORD MINIBUS



JONATHAN DOW
Managing Director



JOANNA JUNIPER
Operations Manager



RICHARD GILBERT
Transport Manager



SARA HILL
PA to MD / Administrator



JOANNE PENNELLS
Administrator



EMILY SWIFT
Administrator

OUR TEAM

Our staff is the company's most important asset evidenced by our Investors In People Gold accreditation.

All our chauffeurs are fully employed by Club Class Chauffeurs and all have an NVQ Level 2 in Road Passenger Transport. They are the perfect ambassadors for our service. The entire team works to the same exacting Club Class standards – providing exceptional customer service to all our clients throughout the UK.

OUR REPUTATION

Our awards are plenty and our Investors In People Gold accreditation underlines the integrity and professionalism of Club Class Chauffeurs and its passionate team.



We have an unblemished reputation for reliability, punctuality and safety, and our remarkable client retention rate proves just how successful we are at ensuring every passenger receives an exceptional service on every journey.

DON'T JUST TAKE OUR WORD FOR IT

"INC Research has used the services of Club Class for several years now and has always found them to be totally customer focused. They consistently provide a friendly, professional & personalized service with all their staff pulling together to achieve their one aim – "best in class". Club Class actively encourage feedback from their clients and passengers alike and unfailingly address any minor issues that crop up. An excellent company to do business with."

INC Research UK Ltd, Wokingham

"We have worked with Club Class for a few years now and the level of service has always been beyond our expectations. We put in several hundred bookings to Club Class during a very short space of time during our peak period and often fairly last minute and yet we always get a reliable and professional service, whatever we throw at them! This has been crucial to us being able to deliver an excellent service to our own customers. What's more we always enjoy working with Club Class."

British Study Centres: London, Oxford, Brighton & Bournemouth

"We have been using Club Class for almost 2 years now and we are extremely happy with their service and competitive prices. The Club Class team is always very proactive and quick to respond to emails, even out of office hours, which is really useful for our business. The drivers are always on time and well presented and overall we would say that no task is too big for Club Class, their customer service really is unsurpassed."

"The Club Class team is very knowledgeable about the products and services that it provides and is always contactable for anything we may require. I wouldn't hesitate to recommend Club Class to others, my clients and I are very happy with all their services provided."

JetAir Travel Logistics

"Club Class provide a brilliant service - making my job so much easier!"

Abbott

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